Custom software development for inter-modal, logistics, warehousing, ports and airports

UNITRACK-D
The Total Container Control Solution

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UNITRACK-D is a sophisticated and feature-packed computer system for the control of all container repair and storage operations in a maintenance & repair depot.

UNITRACK-D is one of the family of systems developed by Ideal Business Services Ltd for the control of containers and, where relevant, other unitised cargo in ports and terminals, Inland Clearance Depots, M&R depots and for owned container fleets.

UNITRACK-D offers your operation a host of benefits…

- UNITRACK-D OFFERS YOUR OPERATION A HOST OF BENEFITS

- MANAGE AND TRACK ALL CONTAINERS WITHIN AN M&R FACILITY

- TRANSACTIONS ARE SECURE AS USERS ARE REQUIRED TO ENTER UNIQUE IDS AND PASSWORDS

- SECURE INTERNET ACCESS TO YOUR SYSTEM CAN BE PROVIDED TO ALLOW CUSTOMER ACCESS AT ANY TIME

- COST REDUCTIONS THROUGH A MODULAR SOLUTION TAILORED TO YOUR NEEDS

- ALL INFORMATIONAL NEEDS OF OPERATIONAL AND ADMINISTRATIVE STAFF

- SPEEDING UP OF ALL OPERATIONAL PROCESSES

- INCREASED STAFF PRODUCTIVITY THROUGH REDUCED STAFF WORKLOADS

- ACCURATE AND QUALITY INFORMATION AVAILABLE TO ALL USERS

- INCREASED EFFICIENCY VIA EDI, CUSTOMER ACCESS AND THE INTERNET

- AN EASY TO USE SYSTEM THAT REQUIRES MINIMAL TRAINING

- A SYSTEM THAT CAN GROW AS YOUR ORGANISATION GROWS

- COMPLETE CONTROL AT YOUR FINGERTIPS

Minimal training required...

For ease of use, all operations are menu-driven. Information requested or instructions given to operators use plain English, so users will need only the minimum of training

All activities carried out within the system are recorded and the provision of audit controls is fundamental to its operation. Maintenance facilities such as security features, data back-up, restore activities, etc, are provided as a matter of course and operate within guidelines laid down by you, the user.

Customised to your specific needs...

UNITRACK-D is modular in design and as such can be easily customised to meet each depot's specific requirements. Costs can be kept down by only purchasing the modules that you will use. For your complete peace of mind the system is fully supported via our in-house support desk. We're here to help!

UNITRACK-D is currently installed in a number of major container operations around the UK and Ireland, mainland Europe and farther afield.

High level facilities...

UNITRACK-D is a pull-down easy-to-use menu driven system. On entering the system a number of high level facilities are available to you.

File Maintenance
Ideal's systems are fully parameterised within table files. The File Maintenance menu contains entry screens for all standard data items including standard repair codes, ISO codes, estimator files, sub-contractor files and Cedex codes.

References
The system has extensive facilities for the control of client instructions. Parameters may be set throughout the system to ensure that container movements only take place (unless manually overridden) where valid customer references are quoted.

Movements
As each container enters the depot it is logged into the system. Automatic checks can be carried out to ensure the delivery of the container meets customer acceptance criteria.

Information held for each container is variable and virtually any required information can be catered for. As well as standard information such as Container Number, Size/Type, Customer and Date Received, the system will cater for items such as Location, Contents, Haulier, Vehicle Registration, Trailer Reference, Origination, Manufacturer, Vessel, Seal, Import Reference and many others. You need only to enter those details specific to each container.

Automatic validation of data is carried out where applicable during the Booking In and an automatic interchange (EIR) can be produced immediately. Whilst a container is in the depot

"virtually any information can be catered for"

1. Non-operational
2. Awaiting Estimate Acceptance
3. Under Repair
4. Sound and Available
5. On Hold

Containers that are sound on entry obviously move directly from status 1 to 4. These states may be set to 'Damaged but Available' – where, for example, a container may be retained for a specific purpose, eg a Sale Box). As with Booking In, virtually any amount of detail may be appended to the container details as it is Booked Out. The system checks that any quoted references are valid before allowing the container to leave. An automatic EIR can be produced immediately that the container is booked out.

Repairs

UNITRACK-D provides various ways of entering repair information. The survey details can be entered in plain English together with the relevant labour and material charges. Alternatively, details can be entered in coded form with the system actually determining the charges from the standard rates held against each code. If necessary, these standard charges may be amended for a specific container.

Repair information can also be entered via a standard computer terminal or through various types of handheld and/or Radio Terminals by the estimator in the yard whilst actually carrying out the survey. **Ideal's own ESTIMATOR PDA based hand-held terminal is a perfect accompaniment to the UNITRACK-D system.**

Once the repair details have been entered, the system uses the rates held for each customer/code and automatically calculates the cost of the repair. Repair charges for a specific container can be allocated to a number of different customers. Amendments to the details held can be made at any time by an authorised member of staff. If a customer requests a change to an existing estimate only the relevant details need amending – which saves time by eliminating the need to enter the whole estimate again.

Estimates

Estimates can be produced either at an appropriate time of the day when all previously non-printed estimates will be produced automatically or one at a time as each estimate is entered. Estimates can be printed or sent by Fax, EDI, via Internet Email or FTP direct to your customer.

Invoicing

Invoicing is normally carried out at the end of a day or week, with the necessary documentation being produced automatically for each completed repair. Charges are calculated according to the latest repair estimate details and VAT (Sales Tax) is added at the rate applicable to the customer. An invoice is automatically produced for each customer, covering storage and lift charges incurred during a specific charging period. The invoices take into account all previous charges and any free periods/special arrangements specified for the customer.

UNITRACK-D also has facilities for the production of sundry invoices for charges such as trailer repairs or offsite/mobile container repairs that fall outside the scope of the automatic Repair and Storage functions. Each invoice creates a Sales Ledger entry on an interface file, which can be transferred to accountancy systems as an import ready file.

Communication

Documentation produced can be printed, displayed on screen or can be automatically transmitted outside of the depot by a variety of means, the most common being via facsimile and email. UNITRACK-D also supports EDI (Electronic Data Interchange) such as CODECO, COPARN, COREOR AND WESTIM computer to computer communication and Internet technology. The system has the facility to insert within documents to be transmitted any relevant computer codes required by the recipient.

UNITRACK-D is fully Cedex compliant with facilities to transfer gate moves, estimates and invoices via import files to the Cedex bridge.

Reports

UNITRACK-D provides a huge range of enquiry and reporting facilities for all purposes, which are all tailored to your specific requirements.

Archiving

Over time, as containers enter and leave the depot, a vast amount of data will be accumulated on the system. UNITRACK-D therefore has the facilities to transfer 'old' data into an Archiving area. The Archive ensures that a permanent record of every container using the depot is kept and can be retrieved instantly in the event of a query.

Choose UNITRACK-D… "a system that can grow as your organisation grows"

UNITRACK-D is an established, tried and tested solution which meets all the requirements of a container depot operation together with those requirements caused by changing trends within the industry. Trends that have seen increasing demands placed upon depot environments by their customers.

UNITRACK-D can, without doubt, offer the ability to update your operational and administrative procedures to the level now demanded by the industry. The system contains all possible operational and managerial requirements and can be installed and operational within a very short timescale.

UNITRACK-D operates on industry standard Microsoft and PC hardware/software platforms in a Client/Server environment:

Server Microsoft Windows 2000/2003 Linux IBM UniData/NT Multidimensional Relational Database System Builder/NT 4th Generation Application Generator

Client Microsoft Windows 98 or XP SB Client

All functions are fully integrated and utilise on-line processing techniques, including features such as immediate data validation.

Ideal Testimonials…

"I am writing in connection with the UNITRACK-D depot management software. I believe we are entering our 10th year with this software now. In that time it has given us the ability to control the containers of various third parties and to provide them with timely and accurate information. This has helped us to increase our business in a controlled and profitable way through system upgrades and other features added when necessary. I believe we have a bespoke system which forms a sound basis for our business to continue to grow and perform efficiently in the coming years."
FELIXSTOWE PORT CONTAINER SERVICES LTD.

"The Saint Lucia Air & Sea Ports Authority (SLASPA) is fortunate to have benefited from the programming services of Ideal Business Services Ltd. Ideal has transformed our air and sea port operations by effectively utilizing technology to design and implement the type of information systems that have resulted in increased operational efficiencies throughout SLASPA. Their high level of professionalism, dedication and exceptional programming skills have contributed to the smooth transition from manual processes to fully automated information systems. Their ability to communicate effectively with users at all levels in the organization has enabled Ideal to define clear and accurate user requirements thereby providing functional and user-friendly technology solutions to SLASPA. Ideal continues to provide reliable support for the information systems implemented thus far and SLASPA envisages a longterm business relationship with them towards the attainment of a fully automated business entity."
SAINT LUCIA AIR AND SEA PORTS AUTHORITY (SLASPA)

"The software solutions for the various operations within the Willington Group, which you have developed around our exact requirements, have greatly enhanced the business processes of our subsidiary companies, and have improved the ways in which they are able to respond to customers' needs. The local and wide area networks that you have implemented have significantly improved both internal communications within the various companies within the Willington Group and external communications with customers. Many of our customers are internationally known household names who rely on us to ensure that their products are always available to suit customer demand. We, in turn, rely on information technology to ensure this happens, and we know that we can rely on Ideal to help us in any way that you can."
WILLINGTON PLC

"We are working with you now 3 years since you established the SB+ system on our server. We are fully satisfied with your work and service. Despite the comparatively long distance between our companies you have always been able to do necessary service works through the Internet or on phone quickly and to our satisfaction."
F. HOLM CHEMIE HANDELS GmbH, Germany

"We thank you for your continuing support during the past 10 years and would not hesitate to recommend you. We look forward to continuing our sound business relationship for many years to come."
JMD HAULAGE CONTRACTORS LTD.

"With reference to the UNITRACK system your company installed for us over 10 years ago, it still remains the foremost tool for our operations. During this time we have seen many changes, one of which is a significant increase in throughput and container related work, which your system has helped to manage to enormous effect. We thank you for your support and appreciate the fact no matter what, your company is always there to help."
TRANSWORLD TRANSPORT

"We feel the bespoke chemicals trading system that Ideal have designed and implemented for us has given our company tremendous benefits, including most importantly accurate stock control together with the control of sale and purchase contracts, sales invoicing, control of product blending and production, all interfacing directly with the financial accounts system. The solution has been bespoke designed to meet our exact requirements and the additional modifications and ongoing support have been excellent in every respect. Ideal is always there when we need you – which means that WSB is always there when our customers need us!"
THE WHITE SEA AND BALTIC COMPANY

"As a long-standing customer of Ideal I am pleased to put in writing our appreciation of the services that you have provided for us over the years. The Ideal Warehousing and Coldstorage Solution (WACOS) has provided us with many benefits, including:

- Seamless and rapid flow of information from receipt to dispatch of customers' goods
- Accurate stock control and full product traceability
- Better coldstore / warehouse space utilization
- Excellent communication with customers via automatic email facility"

IBL COLD STORES

For more information, please contact us
WACOS is copyrighted and supplied exclusively by Ideal Business Services Ltd.

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